Information Management

Logistics Information Management is the collection, verification, analysis and dissemination of logistics information to support humanitarian organisations with their operational decision-making and planning during a humanitarian response. It is one of the three pillars that make up Logistics Cluster activities and is a responsibility of a cluster lead during an activation. IASC guidance on the role and importance of information management to the cluster system can be found here.

Global Logistics Cluster IM officers serve as the communications link between field operations and the humanitarian community; they ensure global standards and continuity across operations are maintained. Global Logistics Cluster IM officers support operations providing guidance and support to field staff, deploying as surge capacity at the onset of an emergency, and filling the position of field IM Officer when needed. Field IM Officers collect and analyse operational information and develop high quality, timely, and accurate information products disseminated to stakeholders through the appropriate channels, following the principles outlined in the Information Management Guide.